

Disaster Recovery Project Sheet

Type of Business

University Department

Incident Description

Class room fire / heavy soot contamination and fire fighting water damage to electronic equipment. Soot contamination to central server room on floor above incident.

Damaged / Contaminated Equipment

- Server equipment and UPS systems
- Server room incl cable trays
- Computers (PC&Mac), printers, fax machines, copiers, laptops

Description of Recovery

- Stabilisation of equipment on site, using dehumidifiers
- Ionic swab test sampling to establish contamination levels through independent laboratory
- Report to Loss Adjuster
- Decontamination of Equipment using two-stage chemical washing process and detail cleaning
- Servers had to be cleaned during overnight shutdown times.
- General computers and other equipment were decontaminated on site within 48 hours after incident.

Equipment Replacement Value

\$ 500,000

Total Recovery Cost

\$ 20,000

Recovery time to restart of business

2 days

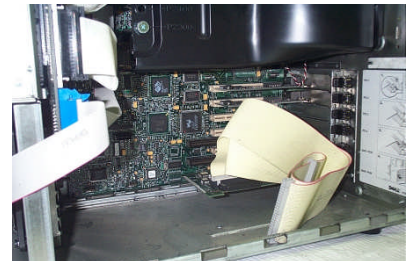
Total Recovery Time

1.5 weeks

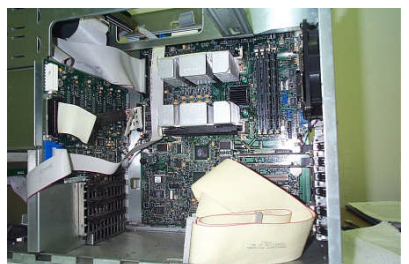
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Incident Area where fire began



Server after cleaning



PC after assembly of chemically cleaned components



On-site Dismantling & Cleaning of Server in mobile antistatic Workshop



Server with hard-disks partly removed for cleaning; casing decontaminated and dried on site in mobile drying chamber